



TERMS AND CONDITIONS All orders placed with Aero Designs (phone, fax, mail, verbal, or e-mail), either directly or through a dealer, constitute the acknowledgment and acceptance of all of the conditions listed below:

Defective Products All products require professional installation. Minor adjustments might be necessary, and therefore it is NOT considered to be defective. Pictures are required to demonstrate true defects on products prior to return. See below for information on our return policy.

Warranty and Disclaimer Items sold by Aero Designs, may not be legal for street use in all states. It is the buyer's responsibility to comply with applicable state laws. Buyer understands that due to strict U.S. Federal and State safety crash guidelines, Aero Designs is not responsible or liable for any damages or possible injuries incurred upon possible accidents due to driver error, incorrect installations, bad judgment, or act of nature/God, Allah, Jehovah, etc. All products are intended for off-highway uses only, and should be used for their intended purposes only. Aero Designs does not take responsibility over buyer installation, modification, and unusual stress of the products. The buyer assumes all responsibilities for determining the suitability of the products. Aero Designs is not responsible for any damages incurred either directly or indirectly on the vehicles or operators/passengers within the vehicles.

Returns Special orders cannot be returned. If the buyer decides to return any part of the ordered item, he or she must contact Aero Designs and receive a return authorization within three (3) days of receiving the parts. A Return Authorization number (RA number) will be issued to the buyer by Aero Designs, and it must be written on the outside of the packages being returned. Returned products must be received back at Aero Designs within 10 days of issuing the return authorization. There is no return for any parts that have been used, mounted or installed. All returned products are subject to a 30% restocking fee, and shipping and handling fees are not refundable. All products which are approved for return are for store credit only. All products returned must be in the original shipping carton in the same condition as it was originally delivered or shipped. Only the original buyer may request for a return of products. Defective items may be exchanged for the same item only. Upon receipt of returned parts, Aero Designs shall inspect the parts to determine their exact condition. If Aero Designs does not accept the goods as being defective and/or returnable, buyer must accept any incurred costs. All returns, regardless of the underlying reason, must be sent shipping Prepaid. Any returns sent shipping collect or without RA number will be refused and returned to the buyer at his or her own expense. Shipping costs to and from the purchaser are not refundable. Buyer is advised to insure the returned goods for their full value for his or her own protection. Otherwise, neither Aero Designs nor the shipping company would be responsible for any damage or loss in shipment. Refund will not be issued on returned products that are damaged on the way back to Aero Designs.

Special Orders All special orders require a minimum, non-refundable deposit of 50% of the sales total. If there is cancellation by the buyer for any reason, the deposit is forfeited immediately. In addition, Aero Designs is not responsible for any late shipments. Buyer shall not be entitled to charge backs, reductions of price, or other offsets as a result of late shipment.

Shipping and Backorders Aero Designs tries to maintain a good stocking level in order to prevent backorders. However, in case a backorder is necessary, Aero Designs will ship the order as soon as the parts become available. Backorders must be canceled within seven days from when the order is placed, or before when the parts become available, whichever is sooner. Otherwise, the parts will automatically be shipped to the buyer. Aero Designs tries to ship regular, in-stock items the following business day. Please allow 5-10 working days for in-stock items to arrive. All shipping dates are approximate. Buyer is fully responsible for all shipping charges, unless otherwise negotiated with Aero Designs. Shipping to residential addresses (as opposed to business addresses) will incur additional costs.



Shipping Damage Aero Designs packs all products carefully to prevent damage during shipping. However, damage may still occur occasionally in transit. Buyer must inspect the packaging and the products carefully upon receiving them, then accept the shipment and notate any damages and irregularities, such as crushed, torn, punctured, or broken parts on both the packaging and the product, on the freight bill or receipt at the driver's presence. Buyer must retain all cartons, packing materials, and damaged products for the carrier's damage inspector to inspect. Do not refuse shipment or return it without approval, because the buyer's right to make a damage claim may be denied. A signed receipt without any notation indemnified the carrier as well as Aero Designs, from any further damage claim. Discovery of damages after a clear delivery becomes the responsibility of the customer.

All damages must be notified to carrier AND Aero Designs within 24 hours. In cases of damage with proper notation on receipt, the carrier will determine whether to pay for repair cost or replacement value of the damaged goods after damage inspection. Replacement value is the amount the buyer paid to Aero Designs and is not negotiable. All disputes about the settlement amount should be addressed with the carrier. Aero Designs, under no circumstances, shall be liable for the damaged product or for subsequent settlement of the claim with the carrier.

Payment All shipments and orders must be prepaid. No COD's are acceptable. Payments can be accepted in the forms of money order, cashier's check, VISA card, Master card, Discover, and American Express. Company checks are accepted upon Aero Designs credit approval.

Installation All products require professional installation. Buyer understands that some products may require modifications for correct fitment. Minor adjustments may be necessary as part of the normal installation. However, some occasional prepping may be necessary for an ideal fit. The buyer needs to perform these steps to his/her satisfaction before installation. There are absolutely no returns on modified products.

Contingencies Aero Designs shall not be liable for any failures to produce product to buyer when the cause of such failure is the result of the forces of nature, labor disputes, supplies or material shortage, acts of local, state, national, civil, or other authorities or public agencies; utility or communication failures, accidents, strikes, transportation problems, or any act or cause that does not normally occur in the ordinary course of Aero Designs 'business.

All parts shall remain the property of Aero Designs until paid in full. All prices and specifications are subject to change without notice. Shipping costs are non-refundable. All special orders are non-returnable. All sales are final.

Principal Signature

Date